

1011 N 8th  
Street  
Sheboygan

920-459-3207

# SHEBOYGAN COUNTY HEALTH & HUMAN SERVICES



WISCONSIN

## Guide to Youth Services

- Youth Mental Health
- Youth Substance Use
- Youth with Special Needs

**In carrying out the Department's mission, all staff shall strive to embody these values:**

- **Safety** – We believe in promoting safety for all staff and service recipients.
- **Collaboration** – We work with others to achieve common goals.
- **Person & Family Centered** – We support individuals' and families' needs, goals, preferences, cultural traditions, family situation, and values.
- **Compassion** – We practice compassion with all those we encounter.
- **Trustworthiness** – We are committed to relationships that are honest and reliable.
- **Accessible** – We are warm and inviting, approachable, and helpful.
- **Results Oriented** – We work together to make a difference.
- **Resilience** – We recognize a culture of hope and empowerment promotes healing.
- **Integrity** – We act with integrity in all that we do.

Assure that Sheboygan County citizens who struggle with mental health and addiction can access a comprehensive array of quality services that will help improve their quality of life and overall well-being.

## You are not alone

The following pages will help you understand the youth services available at Sheboygan County Human Services, how to access them, and whether or not there will be a cost. Unless otherwise specified, a sliding fee scale is available for those individuals without insurance.

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### Mission Statement

Partnering with the residents of Sheboygan County to improve health and quality of life through education, building community connections, and empowering all to be their best selves.

### Vision Statement

All Sheboygan County residents are valued, resilient, and thriving.

## Availability of Services

Any Sheboygan County resident can explore eligibility for services. *Please be aware that we have limited resources and will be asking individuals to explore and utilize appropriate community alternatives prior to initiating most county services.* Program capacity may affect the type and timing of service offered.

### Accessing Services

- **Crisis Situations:** Call 920-459-3151. Help is available 24 hours/day and 7 days/week. *Immediate assistance will be provided as well as subsequent connection to additional services as needed.*
- Birth to 3: Begin the process by calling 920-459-3207 and state your desire to apply for Birth to Three services.
- Youth Mental Health and Substance Abuse Services: Begin the process by calling 920-459-3207 and asking for the Behavioral Health on-call staff or by walking into our building during business hours. This service is a unified point of intake and application for all behavioral health programming.
- **Children's Assessment Team (CAT):** Begin the process by contacting the case manager at 920-459-3162.
- Children/Youth Special Needs Services: Begin the process by calling 920-459-3207 and ask **to apply for children's programs.**
- All Other Services: Begin the process by contacting us on weekdays between 8:00 –11:30 a.m. and 1:00 - 4:30 pm. You can either come in person to 1011 N 8th Street, Sheboygan or you can call 920-459-3207. You will be asked some questions to help determine how to best route your call.

Manager  
Jackie Moglowsky  
920-459-6405

## Mobile Crisis

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24 hour - 7 day per week service providing face-to-face and/or telephone response to individuals experiencing a mental health crisis. **Serves any age range or population.**

- Eligibility: Will respond to any crisis situation that occurs in Sheboygan County.
- Referral process: Call 920-459-3151
- Cost: No Cost for phone or mobile response. There may be a fee for some adult services.

## Children's Assessment Team

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Assisting Sheboygan County families with obtaining and utilizing resources to aid them in providing support to children who are in the beginning stages of behavioral and psychological decline while maintaining a positive family environment. Once a referral is received and it is determined the child is appropriate for services, the Case Managers will work with the family to get a picture of the **family's everyday life and any factors that could be causing extra stress for them. CAT will also work** with schools to provide ideas, resources, and support for working with children struggling in the school setting. The team will provide supportive contact for the child and/or the family which will focus on de-escalation tools as well as identifying causes of the stressors which may be contributing to an ongoing instability within the family unit.

- Eligibility: Resident of Sheboygan County
- Referral process: Call 920-459-3162
- Cost: No Cost

## Psychiatric Inpatient

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Sheboygan County is mandated to meet the emergency inpatient psychiatric need of any resident.

This level of care is typically initiated through contact with Mobile Crisis or an individual presenting at a local medical center.

Costs for this service will be billed to the individual or family.

Supervisor

920-459-3169

## Outpatient Mental Health / Substance Use Clinic

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The Outpatient Unit provides psychotherapy to address mental health and substance abuse concerns for Sheboygan County residents and their families who are unable to access services in the community. Some services specific for adolescents connected to Youth Justice Programs include Cannabis Youth Treatment, Adolescent Substance Abuse group, and Moral Reconciliation Therapy. The outpatient program has limited ability to work with children under 12 years of age.

### Counseling / Therapeutic Services

- Individual psychotherapy
  - Couples counseling
  - Family counseling
  - Group therapy, including Adolescent DBT
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- Eligibility: Primarily uninsured or Medicaid insured individuals.
  - Referral process: Consumers not currently involved in services with HHS should follow Accessing Services process as outlined on page 3.
  - Cost: Sliding fee scale.

## Children/Youth With Special Needs

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### **Children's Long Term Service Waiver**

**Then Children's Long Term Support Waiver (CLTS Waiver) is for children with developmental disabilities, physical disabilities, severe emotional disturbances, and kids with autism spectrum disorders.** The purpose of the Waivers is to help families support their children with severe disabilities within their own home/community. The CLTS Waivers are funded through Medicaid and local tax dollars and may pay for approved services in the community. An assessment and functional screen is completed by a social worker from the Children & Family Resource Unit to determine eligibility.

- Eligibility: Children who are under age 22, eligible for Wisconsin Medicaid, live at home, foster home, or other eligible community based setting, and who are significantly impacted by Severe Emotional Disturbance, Physical Disability, Developmental Disability, and/or Autism that are determined eligible through a state required eligibility screen.
- Referral process: See Accessing Services information on page 3.
- Cost: Parental cost share is based on a formula which includes family income, family size, and Federal Poverty guidelines and cost related to services identified in the Individual Service Plan.

### **Birth To Three**

The Birth to 3 Program is committed to serving children under the age of 3 with developmental delays and disabilities, and their families. **Birth to 3 values the family's relationship with their child and work in partnership with the family. The program works to enhance the child's development and support the family's knowledge, skills, and abilities as they interact with and raise their child.**

- Eligibility: The Birth to 3 Program is for children ages birth to 36 months. Eligibility is based on a diagnosed disability or 25% delay in one or more areas of development. The team (parents, service coordinator and at least 2 child development professionals) will evaluate the child's cognitive ability, physical development, speech /language development, social emotional development, and adaptability.
- Referral process: See Accessing Services information on page 3.
- Cost: Parental Cost Share is based on family income, the number of children enrolled in the Birth-3 program, and the cost of identified services on the plan .

### **Children's Community Options Program**

**The Children's Community Options Program provides individual services to families with children who are diagnosed with severe disabilities.** The Program recognizes that meeting the needs of children who have severe disabilities may place hardships on a family's emotional, physical, and financial resources. An assessment and functional screen is completed by a social worker from the Children and Family Resource Unit to determine eligibility.

- Eligibility: Under age 22, live at home or other eligible community based setting, are significantly impacted by Severe Emotional Disturbance, Physical, Developmental Disability and/or Autism and are determined eligible through the required functional screen.
- Referral process: See Accessing Services information on page 3.
- Cost: Cost share is based on family income, family size and Federal Poverty guidelines and cost related to services identified in the Individual Service Plan.

## Case Management/Wrap Around

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### Comprehensive Community Services (CCS)

Comprehensive Community Services (CCS) is a program that helps individuals of all ages live their best life by providing supports that address their unique needs related to mental health and substance use. CCS is intended to assist individuals who need care outside of inpatient settings, but who may have ongoing needs that, if left unaddressed, could result in hospitalizations during times of crisis.

Service facilitators work with the consumer to identify a Recovery Team from their formal and natural support systems. The consumer identifies their goals, and is a part of the process of designing a plan of services from a network of providers to help them achieve their goals.

- Eligibility: Sheboygan County residents with Medical Assistance who have moderate to high intensity mental health and/or substance use service needs. Completion of a Function Screen is required to determine eligibility.
- Referral process: See Accessing Services information on page 3.
- Cost: No cost to Medicaid consumers.

### Coordinated Services Team (CST)

CST Initiatives develop a comprehensive, individualized system of care for children with complex behavioral health needs. The CST itself is a group that includes family members, service providers, and others that work to design and carry out a coordinated services plan for the child, in the least restrictive setting possible. This model of care is often referred to as **“wraparound”** and keeps focus on incorporating the strengths of the child and family as they work towards identified goals. The result is a plan of care that addresses the needs of the child and family with community-based supports, which allows the child to live in their home and community and realize their hopes and dreams.

- Eligibility: Youth receiving services in 2 or more levels of programming.
- Referral process: Referrals are made by existing providers
- Cost: No cost to Medicaid consumers.

## Youth Justice - Intake

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The Youth Justice Intake Unit provides a variety of specialized services to youth and their families, primarily in the area of youth justice. The unit utilizes a balanced approach to youth justice, taking into equal consideration accountability of the youth, community protection and competency development needs of the youth. At the same time, the unit maintains and/or strengthens family functioning, maintains or reunites the family unit whenever possible and maximizes the utilization of local service and placement resources as appropriate for the individual case plan.

### Change Academy (formerly Tower Academy)

This unit is responsible for social workers assigned to this inter-agency program of the Sheboygan Area School District. This program serves middle school and high school age youth who qualify for emotional and behavioral disability special education programming and are also adjudicated delinquent. On site counseling of youth, family counseling, teamwork with educational staff, coordination of programming within the community, juvenile court intake and supervision, parent groups and case management are provided.

### Juvenile Court Intake

This unit serves as the entry point for juveniles referred to this agency for delinquent and status offenses, most often by law enforcement and schools, and occasionally parents. Intake workers screen cases for jurisdiction, complete assessments, make recommendations to the court and monitor Deferred Prosecution Agreements. They also do daytime custody and walk-in intakes.

### Sheboygan County Shelter Care

This unit monitors the daily population in and out of the county's non-secure Shelter Care facility for juveniles who are delinquent and juveniles in need of protection or services. The supervisor acts as agency liaison to this contracted service.

### Sheboygan County Intensive Supervision Program

The supervisor of this unit provides oversight of this contracted service, which utilizes electronic monitoring of and/or daily contact with serious juvenile offenders in the community as an alternative to incarceration or residential treatment.



Supervisor  
Shane Arndt  
920-459-3262

## Youth Justice - Intake cont.

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### *Eligibility Requirements*

Tower Academy students must be eligible for Youth Aids funding. Youth must fall under the statutes applying to non-secure custody for placement in Shelter Care by an intake worker. Only youth eligible for a high level of need for service/placement qualify for the Intensive Supervision Program, which must be ordered by the court after approval of a panel of supervisors

### *Fees*

Services provided by this section for which fees may be charged include placement in Shelter Care, case management services and the Intensive Supervision Program. Fees are determined by an evaluator using the state fee-charging system.

### *Authority*

Services provided by the workers within the Juvenile Court Intake Unit are primarily governed by the Juvenile Code (Chapter 938), the Children's Code (Chapter 48), and state and county mandates/policies.

## Youth Justice/Juvenile Court - Ongoing

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To enable youth and their families to receive a full range of appropriate services in a planned, coordinated, efficient, effective, and fiscally responsible manner. The unit will provide services from a balance approach; holding juveniles accountable for their delinquent activities through a variety of treatment services while also providing protections for the community as a whole. Through provision of these services, it is hoped to build competencies and their families so that they are capable of living productively and responsibly in the community.

### Juvenile Court Ongoing Case Management Services

- Supervise Children and Juveniles who are the party to informal disposition/deferred prosecution agreements, consent decrees, or orders of supervision Statute 938.069(1)(a).
- Offer individual and/or family counseling Statute 938.069(1)(b).
- Make an affirmative effort to obtain necessary and desired services for juveniles, including investigating and developing resources, Statute 938.069(1)(c).
- Prepare reports for the Court recommending a plan of rehabilitation, treatment, and care, Statute 938.069(1)(d).
- Take juveniles into custody for short-term detention for violation or investigation of violations of delinquency orders under Statute 938.355(6d)(a) and (c) or for short-term violation or investigation of violation of the conditions of the Intensive Supervision Program, if applicable, under Statute 938.534(1)(3) and (c).

### Juvenile Restitution Program

- Provide restitution and supervised work services to teach accountability while attempting to restore some measure of confidence and justice for victims.
- Collect court-ordered monetary restitution and make monetary payments to the victims.

### Sheboygan County Independent Living Program

The Transition to Independent Living Program aims to assist youth in placements such as foster homes, group homes, and relative placements in developing the competencies to support successful transition from alternate care to independent living.

## Youth Justice/Juvenile Court - Ongoing cont.

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### *Eligibility Requirements*

This unit serves as a post-dispositional entry point for juveniles that have completed the dispositional hearing process. It is at this time that families are connected to a social worker that will work in developing a service plan for Statute 938.069 that is outlined by the Court Order.

### *Fees*

Prior to the dispositional hearing, families and youth are notified of the Juvenile Supervision Fee. The judge may also consider a parent or legal guardian's financial status to determine their ability to contribute toward the Juvenile Supervision Fee, Statute 938.275(1)(b). If parents believe they do not have the ability to pay the supervision fee and would like consideration given to reduce the amount being recommended by the Court, they shall complete form JD-1718 and submit it to their social worker. Fees are determined by an evaluator using the state fee/charging system. The Court may also order the parents to pay some of all of the expenses associated with the court order including, but not limited to: attorney's fees, out-of-home placement expenses, education/medical costs, and AODA services/treatment.

### *Authority*

Services provided within this work unit are primarily governed by the Juvenile Justice Code Ch. 938, the Children's Code, Ch. 48, in addition to other state and county mandates and policies.

## Child Protective Services - Intake

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### Access/Intake Assessment

Screen reports of suspected child maltreatment for jurisdiction and response time; conduct initial assessments to determine safety and risk concerns and refer for services as needed; provide court related services including court referrals, court reports, testimony, and recommendations. Additional duties include voluntary child welfare assessments and referrals to community resources.

If you have Child Protective Services concerns, please call (920) 459-3207, Monday through Friday, 8:00 a.m. - 5:00 p.m. and ask for the CPS Access Worker on call. If your concern is outside our normal work hours (from 5:00 p.m. - 8:00 a.m. Monday through Friday, or on a weekend or holiday), please contact your nearest law enforcement agency. Please do not leave a voicemail message or email when it is an immediate or urgent concern.

#### SHEBOYGAN COUNTY LAW ENFORCEMENT AGENCIES:

Elkhart Lake Police Department - (920) 876-2244      Kohler Police Department - (920) 459-3877  
Plymouth Police Department - (920) 893-6541      Sheboygan City Police - (920) 459-3333  
Sheboygan County Sheriff's Department - (920) 459-3111  
Sheboygan Falls Police Department - (920) 467-7902

Supervisors  
Kim VanDeWege 920 459-  
3254  
Corrie Wagner 920-459-3232

## Child Protective Services - Ongoing

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Our mission is to establish and maintain safety and permanence for children who have been identified as maltreated or at risk of maltreatment.

### Case Management Services

Case Management Services are provided to children and families who are experiencing stresses which cause safety concerns. Ongoing case managers provide or arrange for, services which may include ongoing assessment, counseling, advocacy, education, parenting, social life skills, and managed control of safety factors.

### *Eligibility Requirement*

All persons referred to Child Protection Ongoing must have a service relationship to Health & Human Services.

### *Authority*

Services provided within this work unit are governed by the Children's Code, Chapter 48, and state and county mandates.

Program	Description	Contact Info
Mobile Crisis	Phone and/or mobile response for emergency psychiatric needs, including the need for hospitalization	Sheboygan County Crisis 920-459-3151 If there is an immediate safety concern, call 911
Child Assessment Team (CAT)	Assisting Sheboygan County families with obtaining and utilizing (county) resources to aid them in providing support to children who are in the beginning stages of behavioral and psychological decline while maintaining a positive family environment	Amanda Petermann, Case Mgr. 920-459-3162 <a href="mailto:Amanda.petermann@sheboygancounty.com">Amanda.petermann@sheboygancounty.com</a>  Cassie Reilly, Case Mgr. 920-459-6437 <a href="mailto:Cassandra.reilly@sheboygancounty.com">Cassandra.reilly@sheboygancounty.com</a>
Outpatient Program Services (OPS)	Provides psychotherapy to assist individuals experiencing mental health and/or substance abuse issues.	Supervisor 920-459-3169
<b>Children's</b> Long-Term Support Waiver (CLTS)	Helping families support their children with severe disabilities (developmental, physical, severe emotional disturbances and Autism) within their own home/community.	Brant Murray-McKelvey, Supervisor 920-459-3234 <a href="mailto:brant.murray-mckelvey@sheboygancounty.com">brant.murray-mckelvey@sheboygancounty.com</a>
Birth to Three	Provides Developmental screening for children to determine developmental progress.	Brant Murray-McKelvey, Supervisor 920-459-3234 <a href="mailto:brant.murray-mckelvey@sheboygancounty.com">brant.murray-mckelvey@sheboygancounty.com</a>
<b>Children's</b> Community Options Program (CCOP)	To provide assessment and services to families of severely disabled children	Brant Murray-McKelvey, Supervisor 920-459-3234 <a href="mailto:brant.murray-mckelvey@sheboygancounty.com">brant.murray-mckelvey@sheboygancounty.com</a>
Comprehensive Community Services (CCS) for children	CCS is intended to assist individuals who need care outside of inpatient settings, but who may have ongoing needs that, if left unaddressed, could result in hospitalizations during times of crisis.	Contact: Lena Zinuticz, Supervisor 920-459-4007 Email: <a href="mailto:lena.zinuticz@sheboygancounty.com">lena.zinuticz@sheboygancounty.com</a>
Coordinated Service Team (CST)	CST works at developing a comprehensive, individualized system of care for children with complex behavioral health needs.	Contact: Lena Zinuticz, Supervisor 920-459-4007 Email: <a href="mailto:lena.zinuticz@sheboygancounty.com">lena.zinuticz@sheboygancounty.com</a>

Program	Description	Contact Info
Youth Justice – Intake	Provides a balanced approach to youth justice, taking into equal consideration accountability of the youth, community protection and competency development needs of the youth.	Health and Human Services lobby 920-459-3207  If additional assistance is needed, contact Shane Arndt 920-459-3262 <a href="mailto:shane.arndt@sheboygancounty.com">shane.arndt@sheboygancounty.com</a>
Youth Justice – Ongoing	Will assess the risk, needs, and protective factors for youth (ages 10 to 16) referred for delinquent acts prior to the dispositional process. case management supervision and case planning with youth and families provided	Jessica Bitter, Supervisor 920-459-3246 <a href="mailto:jessica.bitter@sheboygancounty.com">jessica.bitter@sheboygancounty.com</a>
Child Protective Services (CPS) – Access & Initial Assessment	CPS screens reports of suspected child maltreatment for jurisdiction and response time: conducts family initial assessments to determine safety and risk concerns and refers for services as needed.	To report cases of suspected abuse or neglect please contact Sheboygan County HHS – (920) 459-3207 to be connected to the CPS division.  Joanne Meyer 920 459-3286 <a href="mailto:Joanne.meyer@sheboygancounty.com">Joanne.meyer@sheboygancounty.com</a>
Child Protective Services (CPS) - Ongoing	To establish and maintain safety and permanence for children who have been identified as maltreated or at-risk maltreatment.	Kimberly VanDeWege 920 459-3254 <a href="mailto:kimberly.vandewege@sheboygancounty.com">kimberly.vandewege@sheboygancounty.com</a>  Corrie Wagner 920 459-3232 <a href="mailto:corrie.wagner@sheboygancounty.com">corrie.wagner@sheboygancounty.com</a>
Alternate Care Unit	Provides a variety of supports for providers caring for children who are not residing with a parent.	Rebecca Zak 920 459-4025 <a href="mailto:rebecca.zak@sheboygancounty.com">rebecca.zak@sheboygancounty.com</a>