HOW TO USE THE WISCTF INFO LINE TO CHECK PAYMENTS RECEIVED
1-800-991-5530

Listen to the automated information until you hear the system say:

 "FOR COLLECTIONS AND PAYMENTS, PRESS 1."
Press 1.

The system will say: "PLEASE ENTER YOUR KIDS PERSONAL IDENTIFICATION NUMBER, FOLLOWED BY THE POUND KEY (#). IF YOU DO NOT KNOW YOUR KIDS PERSONAL IDENTIFICATION NUMBER, PRESS STAR (*)."
Either enter your PIN # if you know it, or press the star key (*).

The system will say: "TO ACCESS KIDS INFORMATION WITHOUT A PERSONAL IDENTIFICATION NUMBER, YOU MUST ENTER YOUR SOCIAL SECURITY NUMBER AND DATE OF BIRTH. PLEASE ENTER YOUR SS NUMBER.
Enter your 9-digit Social Security Number.

The system will repeat your SS # back to you and ask you to confirm if correct by pressing 1.
Press 1 to confirm, or re-enter your SS# again.

The system will say: "PLEASE ENTER YOUR DATE OF BIRTH, USING TWO DIGITS FOR THE MONTH, TWO DIGITS FOR THE DAY, AND 4 DIGITS FOR THE YEAR."
Enter your birthdate. (ex. April 29, 1982 would be typed as 04291982)

The system will say: "PLEASE HOLD WHILE WE VALIDATE YOUR SOCIAL SECURITY NUMBER AND DATE OF BIRTH."

The system will then say: "FOR INFORMATION ON THE LAST 2 COLLECTIONS RECEIVED FROM YOU, PRESS 1."
***** DO NOT PRESS 1.   *****

The next option on the system will say:
FOR INFORMATION ON THE LAST 2 PAYMENTS **ISSUED TO YOU**, PRESS 2.

PRESS 2

The system will give you the last two payment amounts you received and the dates they posted, within the last 60 days.